

2023 Annual Report

When you have to be right



The secret fruit is a



Deep impact when it matters most

Every second of every day, our customers face decisive moments that impact the lives of millions of people and shape society for the future.

→ Read more about our strategy on [page 7](#)

The secret food is



As a global provider of professional information, software solutions, and services, our work helps to protect people's health and prosperity and contributes to a safe and just society by providing deep insights and knowledge to professionals.

→ Read more about our strategy and business model on [page 7](#)

This copy of the annual report of Wolters Kluwer N.V. for the year 2023 is not in the ESEF-format as specified by the European Commission in Regulatory Technical Standard on ESEF (Regulation (EU) 2019/815). The ESEF reporting package can be found on our website www.wolterskluwer.com/en/investors/financials/annual-reports

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Financial highlights 2023

€5.6bn

total revenues

82%

of revenues are recurring

€4.55

diluted adjusted earnings per share

94%

of revenues from digital products and services

26.4%

adjusted operating profit margin

16.8%

return on invested capital

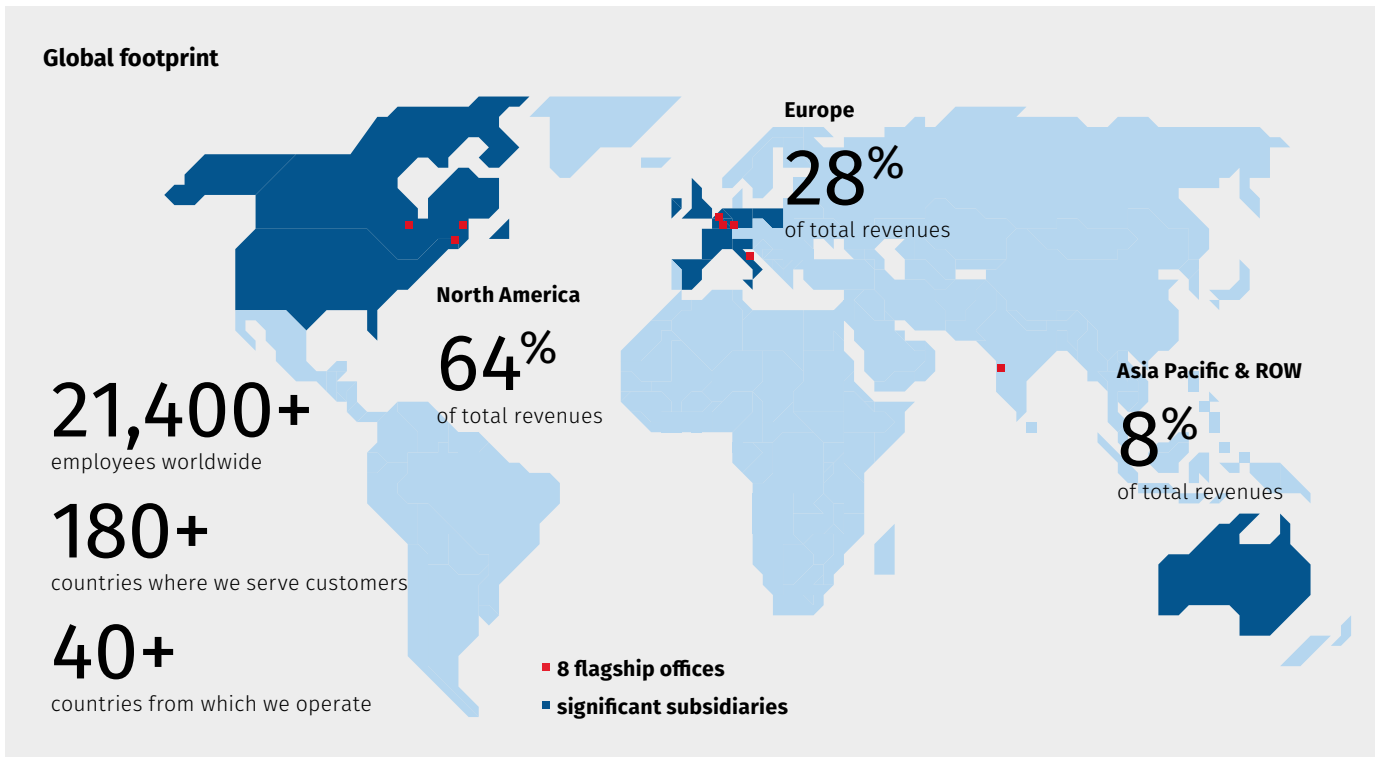
→ Visit our investors portal
www.wolterskluwer.com/en/investors/

The secret shape is a



Wolters Kluwer at a glance

We help our customers make critical decisions every day by providing *expert solutions* that combine deep domain knowledge with specialized technology and services.



Sustainability highlights 2023

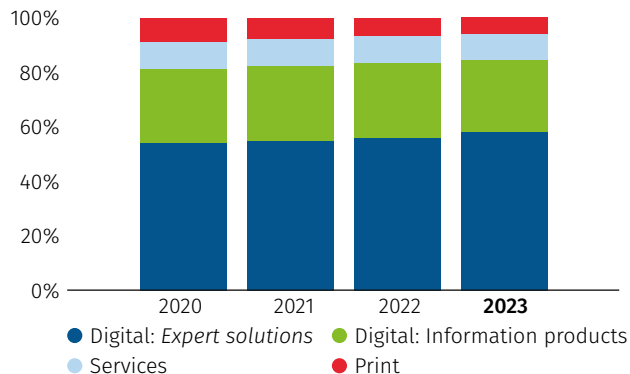
- 78** employee engagement score, up 1 point
- 75** employee belonging score, up 2 points
- 8%** reduction in scope 1 and scope 2 emissions
- Near-term targets validated by SBTi in 2023

Financial highlights 2023

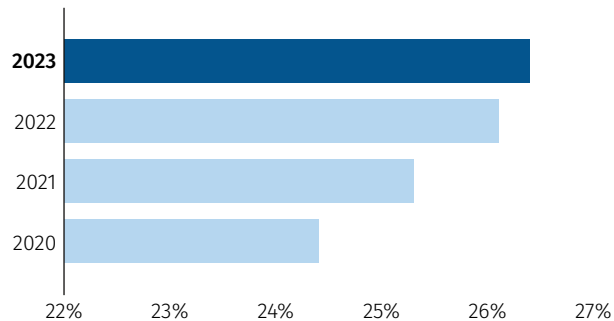
- 6%** organic growth
- €1.2bn** free cash flow
- 33%** of revenue from solutions
- 33%** shareholder return including dividends (not reinvested)

The secret instrument is a violin

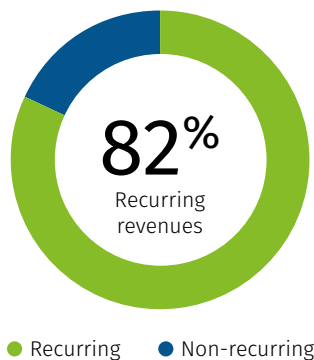
Revenues by media format



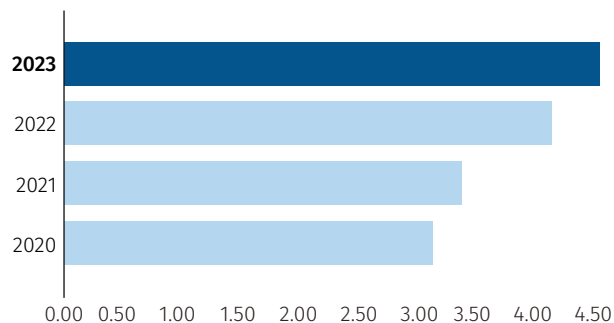
Adjusted operating profit margin



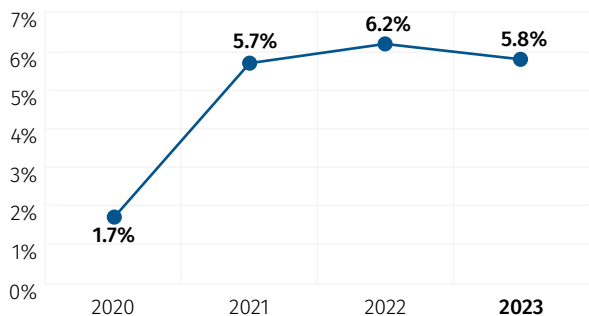
2023 Revenues by type



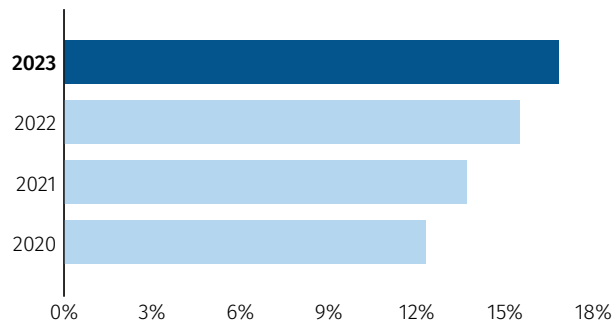
Diluted adjusted EPS in €



Organic revenue growth



Return on invested capital



Divisions

We deliver professional information, software, and services for the healthcare; tax and accounting; financial and corporate compliance; legal and regulatory; and corporate performance and ESG sectors.



Health

Trusted clinical technology and solutions that drive effective decision-making and outcomes across the life cycle of healthcare.

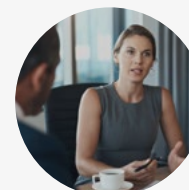
The secret tool is a



Tax & Accounting

Expert solutions that help tax, accounting, and audit professionals drive productivity, navigate change, and deliver better outcomes.

→ Read more on [page 21](#)



Financial & Corporate Compliance

Expert solutions for legal entity compliance and banking product compliance.

→ Read more on [page 25](#)



Legal & Regulatory

Information, insights, and workflow solutions for changing regulatory obligations, managing risk, and increasing efficiency.

→ Read more on [page 29](#)



Corporate Performance & ESG

Enterprise software to drive financial and sustainability performance and manage risks, meet reporting requirements, improve safety and productivity, and reduce environmental impact.

→ Read more on [page 33](#)